Bridgend County Borough Council Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr





Job Description

DIRECTORATE: Social Services & Wellbeing

DEPARTMENT: Children's Social Care

POST: Deputy Team Manager – Locality Hub

GRADE OF POST: GR13

RESPONSIBLE TO: Team Manager – Locality Hub

JOB PURPOSE:

Assist the Team Manager in the management and co-ordination of the Team's work in providing assessment, care planning and care and support services for children and young people.

Work with the Team Manager to develop and ensure an efficient and effective service to children and families in need of care and support, children in need of protection, looked after children and their families in line with current policies, best practice, legislation, procedures and systems.

Deputise for the Team Manager in her/his absence assuming delegated responsibility for the management of the team.

PRINCIPAL RESPONSIBILITIES AND ACTIVITIES:

- Assist the Team Manager:
 - in the management of the Locality Hub Team by contributing to the development and delivery of the service to meet statutory and guidance requirements.
 - with the co-ordination and management of the work of the team in providing high quality services for children, young people and their families.
 - in the allocation of work, prioritising the work of the team to ensure the appropriate allocation and assessment of cases in a timely way and in the deployment of resources to meet identified needs.
- Involve individuals and carers in planning and designing services.
- Supervise several qualified Social Workers and Social Work Assistants through the provision of staff supervision and appraisal, and by providing advice and consultation to social work and other support staff in accordance with policy. Manage staff in line with adherence to the Human Resources policy and procedural frameworks.
- Support the Team Manager with the agreement and approval of expenses and time sheets for Social Workers and Agency Social Workers, and resolving and responding to complaints

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- Chair meetings with families and to hold the occasional case comprising of sensitive, acute and complex Child Protection, Care and Support and Looked after Children cases, including complex court-related cases and attending court and/or accompanying social workers when required.
- Together with the Team Manager, analyse performance management information to assist timeliness of assessments, reviews and other formally reported performance. Ensure quality and content of assessments and plans in line with local and national guidance. Make decisions and judgements about risk of abuse within agreed management framework.
- Ensure permanency planning is in place and includes a range of options that will provide security of attachment and continuity of care.
- Assist/Support the Team Manager:
 - by contributing to strategic/management meetings and effective multidisciplinary and multi-agency working.
 - to ensure the effective and efficient operation of the work of the team including the evaluation of the achievement of objectives, targets, priorities and standards.
 - by assisting the Senior Management Team in the development of strategy, policy and procedures.
- Participate in induction and other programmes of training for staff. Alerting senior managers to action necessary to develop the competencies of staff in the service area as well as the potential need to institute disciplinary procedures and to participate in these procedures where necessary.

GENERAL DUTIES

Health and Safety

To fulfil the general and specific roles and responsibilities detailed in the <u>Health and Safety Policy</u>

Equal Opportunities

To ensure that all activities are operated in accordance with Equal Opportunities legislation and best practice.

Safeguarding

Protecting children, young people or adults at risk is a core responsibility of all employees. Any concerns should be reported to the Adult Safeguarding Team or Children's IAA Service within MASH.

Review and Right to Vary

This Job Description is as currently applies and will be reviewed regularly. You may be required to undertake other tasks that can be reasonably assigned to you, including development activities, which are within your capability and grade.

Criminal Records Check

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This post requires a criminal records check through the Disclosure & Barring Service (DBS).

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Person Specification

Deputy Team Manager - Locality Hub

The following attributes represent the range of skills, abilities and experiences etc. relevant to this position. Applicants are expected to meet the attributes that have been identified as essential.

| Attributes | Requirements | Essential | Method of Evaluation/ Testing |
|--|--|-----------|---|
| Qualifications, Education & Training | A Social Work qualification, along with a willingness to work toward a management qualification. | Yes | Production of original Qualification Certificates and application form. |
| | Registration with Social Care Wales. | Yes | |
| Knowledge & Experience | Minimum of three years post qualifying experience with significant experience in working in children and young people's services. | Yes | Interview, application form and selection process. |
| | Proven track record of supervising social work practitioners. | | |
| | Thorough knowledge of current Social Services legislation and associated regulations and guidance. | | |
| | Thorough knowledge of Framework for Assessment, the Integrated Children's System procedures, and arrangements for the delivery of Social Services. | | |
| | Knowledge of procedures and regulations relating to the management of Social Services. Including budgeting financial procedures, personnel and contracting procedures. | Yes | |
| | Experience of working with Children Looked After by the Local Authority, those on the Child Protection Register, and Care and Support. | | |
| | Post Qualification experience of working in a children's social care setting | | |

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| Attributes | Requirements | Essential | Method of Evaluation/ Testing |
|------------|---|-----------|----------------------------------|
| | Ability to form constructive working relationships with colleagues and other agencies. Ability to communicate clearly and effectively. Ability to demonstrate good organisational skills. Good IT Skills Ability to think clearly under pressure. | Yes | |
| | Ability to work flexibly and proactively. Ability to implement working knowledge of child protection policies and procedures. Ability to offer professional guidance and advice to staff Commitment to high quality service delivery. Commitment to work in a challenging and changing environment. Ability to analyse and interpret information gathered. Ability to assess risk and plan appropriately. Ability to offer professional guidance and advice to staff. Appreciation of the importance of financial management, record keeping, probity and regularity. Ability to implement working knowledge of child protection policies and procedures. Ability to offer professional guidance and advice to staff. Ability to identify appropriate evidenced based interventions based on analysis of need. | Yes | |
| | based on analysis of need.Ability to communicate through the medium of Welsh. | | |